

Salesforce Login

Login to the **Customer Portal** for software downloads, logging trouble tickets, subscribing to alerts, and additional content.

Customer Portal Login

Login will open in a new browser tab or window



Note, the support portal is for both former GENBAND and former Sonus products.

Access to Ribbon support portals and technical assistance centers is available to customers who have purchased maintenance and technical support services.

If you have purchased services and do not have a user name and password you may register here: [New User Registration](#)

For CRITICAL service events – Please use the contact information available on the [Customer Support](#) page.

Channel Partner Login

Please Enter Your User Name and Password.

User Name:

Password:

[Forgot your password?](#) | [New User Registration](#)

 (Login will open a new browser tab or window)

Sonus channel partners are a carefully selected and educated group of solution providers with the expertise needed to recommend, architect and deliver advanced Unified Communications solutions.

[Find a Channel Partner](#) | [More information on Partner programs](#)

Disclaimer: By using this system, you acknowledge that you are in compliance with your company's data protection policy and that by sharing data you are giving Sonus explicit permission to use such data in order to provide support to Sonus products including potentially sharing data with necessary third parties.

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