
Sonus SBC 1000-2000 User's Guide

The Sonus SBC 1000/2000 User's Guide is for System Administrators and Operators. It contains detailed task-based instructions for using all the features and functionality of the Sonus SBC 1000/2000 Series gateways.

Troubleshooting Sonus SBC 1000-2000

- Rebooting Sonus SBC 1000-2000
- Resetting the Sonus SBC 1000-2000 to Factory Defaults
- Common Troubleshooting Issues
- Common Troubleshooting Issues with Certificates in Sonus SBC 1000-2000
- Alarms and Events Reference
- Working with the Debug Facility
- Testing a Call
- Testing Network Connections

Checking your System Information

- Viewing the Software Version and Hardware ID
- Viewing ASM System Details
- Viewing and Clearing Global Call Counters
- Checking Port Status
- Checking Cards and Modules Status
- Checking System Fan Status
- Checking Power Supply Status
- Viewing Installed Modules, Power Supplies, and Physical Ports
- Viewing DSP Module Statistics
- Status Panel States and Actions

Working with Licenses

- Decoding License Keys
- Installing Licenses
- Viewing Licenses

Working with Certificates

- Managing Server Certificates
- Managing Trusted CA Certificates
- Requesting a Signed Certificate using a Standalone Windows CA
- Downloading a CA Certificate using a Standalone Windows CA

Integrating with Active Directory

- Configuring the Sonus SBC 1000-2000 for Active Directory
- Configuring the Sonus SBC 1000-2000 for Active Directory User Domain Access
- Managing Domain Controllers
- Managing Active Directory Groups to Access Level Mapping
- Querying the Active Directory Cache

Integrating with RADIUS

- Configuring the Sonus SBC 1000-2000 for RADIUS
- Managing RADIUS Servers
- Managing RADIUS User Class Access Level Mapping
- RADIUS User Authentication Tips Using FreeRADIUS

Working with Physical Ports

- Managing Ethernet Ports
- Managing Telephony Ports

Working with SIP

- Managing SIP Signaling Groups
- Managing SIP Profiles
- Managing TLS Profiles
- Managing SIP Server Tables
- Managing Local Registrars
- Managing Contact Registrant Tables
- Managing Remote Authorization Tables
- Managing Local Pass-through Authorization Tables

Working with Telephony Routing

- Managing Signaling Groups
- Managing Call Routing Tables
- Managing Transformation Tables
- Managing Action Configurations
- Managing Action Sets
- Routing Usage Examples

Working with Users and Groups

- How User Authentication Works
- Permissions Overview
- Monitoring User Activity
- Changing The Current User's Password
- Managing Remote Authentication
- Managing Local Users
- Managing Global Security Options

Working with Telephony Mapping Tables

- Managing Cause Code Reroute Tables
- Managing Message Translations
- Managing Q.850 to SIP Override Tables
- Managing SIP to Q.850 Override Tables
- Q850 Cause Codes
- SIP Response Codes

Working with CAS

- Managing CAS Signaling Groups
- Managing CAS Profiles
- Managing Supplementary Service Profiles

Working with System Settings

- Backing Up Data
- Restoring Data
- Configuring Host Information and DNS
- Configuring the System Clock Source
- Configuring an NTP Time Source
- Configuring the System Companding Law
- Configuring the System Date and Time
- Configuring Quality of Experience (QoE) Settings

Getting to Know the Sonus SBC 1000-2000

- Sonus SBC 1000-2000 Status LEDs
- Sonus SBC 1000-2000 System Hardware

Working with Microsoft Unified Communications

- OCS 2007 Setup
- Lync Setup

Working with the ASM and SBA

- Managing the ASM
- Applying an SBA Security Template
- Managing the Lync SBA
- Managing the SBC Communication Service

Working with Media

- Configuring the Media System
- Managing Media Profiles
- Managing Media Crypto Profiles
- Managing Media Lists

Working with Tones

- Creating and Modifying Tone Tables

Working with SNMP and Alarms

- Configuring Alarms and Events
- Managing SNMP Management Addresses
- Configuring Sonus SBC 1000-2000 for SNMP Management
- SNMP MIBs Reference

Working with Logging

- Managing Remote Log Servers
- Managing Subsystems Logging
- Managing Local Logs
- Supported Logging Levels
- Working with Port Mirroring

Working with Ethernet Interfaces and IP

- Managing Logical Interfaces
- Managing Static IP Route Tables
- Managing Static ARP Tables
- Modifying the Sonus SBC 1000-2000 IP Address
- How the Sonus SBC 1000-2000 Routes IP Traffic to a NIC
- Managing the Hosts Table
- Managing VLANs

Working with System Software

- One-Step Upgrade
- Managing Application Partitions
- Managing the Boot Partition

Working with Call Detail Records

- Call Detail Records Primer
- Configuring the Sonus SBC 1000-2000 for CDR
- Retrieving Call Detail Records From a RADIUS Server
- Vendor Specific Attributes Reference
- Viewing Call Detail Record Statistics

Working with the Web Interface

- Logging in to Sonus SBC 1000-2000
- Managing Login Messages
- Monitoring Real Time Status
- Viewing Alarms and Events

Working with ISDN

- Managing ISDN Signaling Groups

Working with SCOM

- SBC SCOM Object Model and Health Monitoring

Working with Enhanced 911 Devices

- Configuring Emergency Services
- Managing Callback Number Pools
- Viewing Emergency Calls

Working with Dynamic Routing

- Managing Router Instances

Working with Access Control Lists and Session Control

- Managing Access Control Lists

Working with Network Services

- Managing the DHCP Server
- Managing the DHCP Client

SIP Message Manipulation

- Managing Condition Rule Tables
- Managing Message Rule Tables
- Using the Condition Expression Builder
- Managing Call Admission Control Profile

Miscellaneous Topics

- Resequencing Tables
- The Multiselect Widget

Working with IPsec

- Managing IPsec Tunnels
- Configuring a Site to Site IPsec between the SBC Gateways
- Viewing IPsec Statistics

Working with NAT and Port Forwarding

- Managing NAT Interface Tables
- Managing Port Forwarding Tables

Working with Branch Survivability

- Configuring 3G4G Failover
- Managing Link Monitor Configuration Tables
- Managing Lync CAC Profiles

Working with Historical Data and TCA Thresholds

- Managing TCA Thresholds
- Viewing Historical Usage Counters

Working with Multiple Spanning Trees

- Managing MST Instances
- Modifying Region Settings