

Sonus SBC Edge Download Center



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SBC Edge Software Downloads Overview

The SBC Edge download center provides registered customers and partners with the following downloadable software updates:

ASM Images

This section of the download center contains software images specifically for SBC Edge systems configured with a [built-in Application Solution Module](#). These recovery images are typically used for re-initializing the ASM. For more details, see [Updating the ASM Recovery Partition](#).

ASM Roll-up Updates

This section of the download center contains Update Packs for the ASM Roll-up system. For more information, see [ASM Roll-up Update](#).

Licenses

This section of the download center includes Licenses for the SBC Edge. Licenses activate features introduced in new major (and sometimes minor) versions of the SBC Edge software. For more details, see [Working with Licenses](#).

Log Exchange

Software Download bundle LX2.1 contains the installers for Log Exchange (LX) - the SIP log analysis and Syslog Server utility for the Sonus SBC Edge and VX gateways. For more information see [Log Exchange](#). For Release Notes and File Downloads, please visit the [Global Services Toolbox](#).

Lync Updates

This section of the download center is specifically intended for SBC Edge systems with a [built-in ASM module deployed as Lync SBA](#). It includes cumulative [Lync server package updates](#).

Software Updates

This section of the download center is broken down by SBC Edge release and includes the following content:

- **Application firmware/software** update files.
- **Sonus SBC 1000/2000 Communication Service** update files for [Upgrading the SBC Communication Service Version](#).
- **Schema** folder containing XSD files that can be used when building RESTful clients to communicate/control the SBC Edge. For more details, see [Sonus SBC Edge API User's Guide](#).
- **RADIUS** folder containing a Dictionary file to be used when [Integrating with RADIUS](#). For more details, refer to the [Vendor Specific Attributes Reference](#)
- **MIBs** folder containing SNMP mib files to be used when [Configuring SBC Edge for SNMP Management](#).
- **SCOM** folder containing the [Microsoft System Center Operations Manger \(SCOM\)](#) packs delivered as a management pack file.

Downloading Software Files



Before you begin:

You will need a valid Ribbon Support Portal login.

All required SBC Edge software files are available through the Ribbon Support Portal. To access the software files, logon to Ribbon Support Portal Login using a valid account.

To download the software, see the following procedure:

1. Open Ribbon Support Portal Login.

Ribbon Support Portal Login
Customer support access and document center

Ribbon Support Portal Login
Access to Ribbon support portals and technical assistance centers is available to customers who have purchased maintenance and technical support services. If you have purchased services and do not have a user name and password you may register by clicking below. Note, the support portal is for both former GENBAND and former Sonus products.

User Name:

Password:

LOGIN

[Forgot your password?](#)
[New User Registration](#)

Resources
 BROCHURE
Ribbon Support Services



Tip

If you use the Partner Portal, open [Partners Portal](#)

2. Complete the login fields.
3. From the menu, click **Downloads**.

Welcome, My Profile | Search Q | Logout | **Chat with an Agent**

ribbon [HOME](#) [CASES](#) [KNOWLEDGE](#) [BULLETINS](#) [DOWNLOADS](#) [TOOLS & SERVICES](#)

4. Click **Sonus**.

5. Click **Select Software**.

a. From the **Product** drop-down list, select your SBC Edge Platform.

b. From the **Operating System** drop-down list, select required the operating system.

6. Click **Request Download** link for the required software bundle.

The screenshot shows the Ribbon website's 'Downloads' section. The navigation bar includes 'HOME', 'CASES', 'KNOWLEDGE', 'BULLETINS', 'DOWNLOADS', and 'TOOLS & SERVICES'. The 'Downloads' section is active, showing tabs for 'Sonus' and 'GENBAND'. Under 'Sonus', there are tabs for 'Select Software' and 'Download Requests'. A note states: 'Please note that not all products have Operating System defined. If you are not sure about the Operating System, just select your product and leave the Operating System to "None". The page will refresh to show you available downloads related to your product.' Below the note are two dropdown menus: 'Product: SBC 1K2K' and 'Operating System: --None--'. A table lists software bundles with columns for 'SOFTWARE BUNDLE', 'PRODUCT', and 'OPERATING SYSTEM'. Each row includes a 'Request Download' link.

SOFTWARE BUNDLE	PRODUCT	OPERATING SYSTEM	
SBC1k2k_2.2	SBC 1K2K		Request Download
SBC1k2k_3.0	SBC 1K2K		Request Download
SBC1k2k_3.1	SBC 1K2K		Request Download
SBC1k2k_3.2	SBC 1K2K	Linux	Request Download
SBC1k2k_4.0	SBC 1K2K	Linux	Request Download
SBC1k2k_4.1	SBC 1K2K	Linux	Request Download
SBC1k2k_5.0	SBC 1K2K		Request Download
SBC1k2k_6.0	SBC 1K2K	Linux	Request Download
SBC1k2k_6.1	SBC 1K2K		Request Download
SBC1k2k_7.0	SBC 1K2K		Request Download

7. Enter the address details and accept the End-User License Agreement.

8. Click **Submit**.

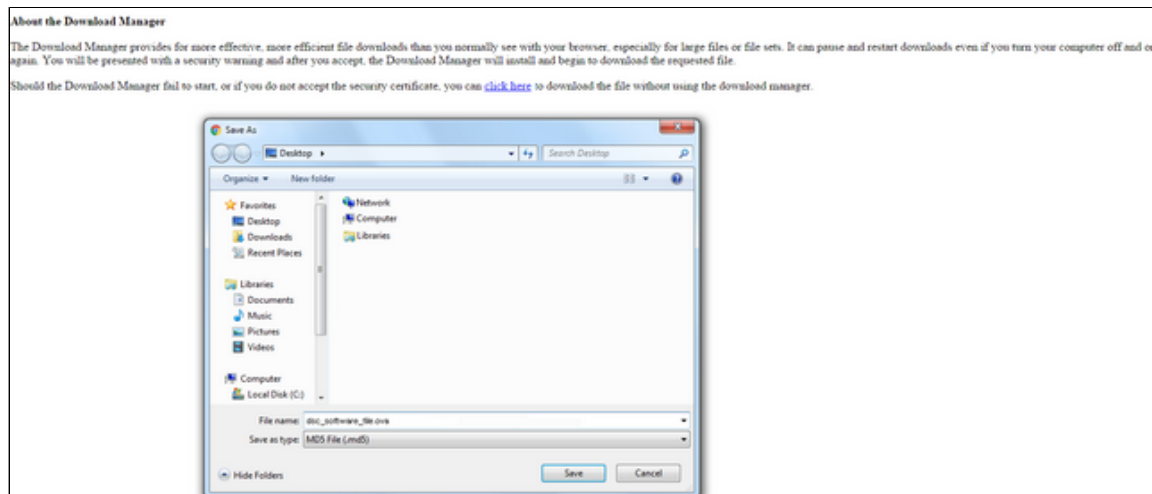
The initial download Request Status is displayed as 'Submitted'.

9. From the menu, select **Support**.
10. From the sub-menu, select **SW Download**.
11. Select **Download Requests** tab.

Once the download request is approved and the software is available for download, the Request Status is displayed as **Download Available**.

12. Click the software request ID associated with the software bundle.
13. Click on the download URL from the **Software Requests** section to download the software.

The browser redirects to a Download Manager screen and a pop-up window appears with an option to save your file to a folder. If the pop-up window fails to appear, click the **click here** link to save your file.



14. Save the software to your local PC or server.

