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# Salesforce Login

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## Login to Salesforce

Use one of the following dialogs to login to Salesforce from this page.

### Customer Portal Login

**Login will open in a new browser tab or window**



Note, the support portal is for both former GENBAND and former Sonus products.

Access to Ribbon support portals and technical assistance centers is available to customers who have purchased maintenance and technical support services.

If you have purchased services and do not have a user name and password you may register here: [New User Registration](#)

For CRITICAL service events – Please use the contact information available on the [Customer Support](#) page.

### Channel Partner Login

**Please Enter Your User Name and Password.**

User Name:

Password:

[Forgot your password?](#)

| [New User Registration](#)

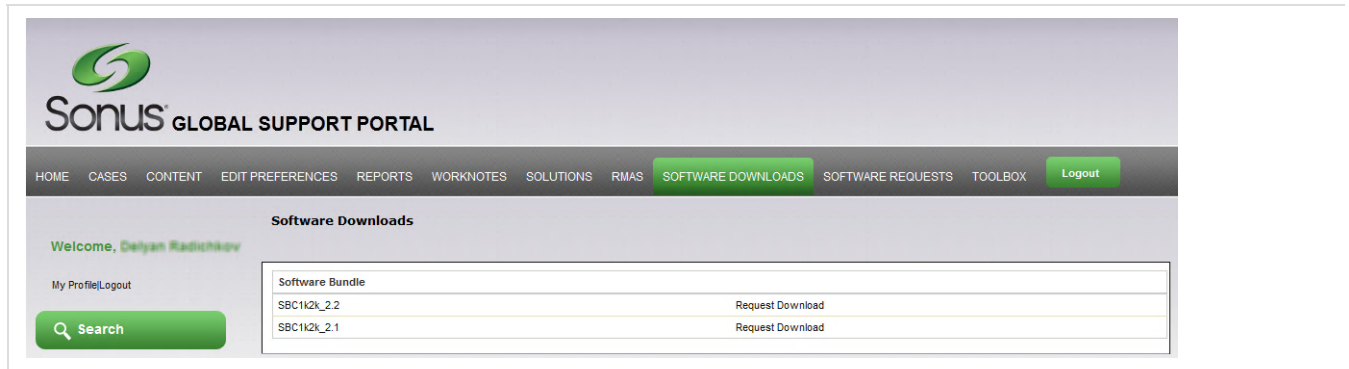
— (Login will open a new browser tab or window)

Sonus channel partners are a carefully selected and educated group of solution providers with the expertise needed to recommend, architect and deliver advanced Unified Communications solutions.

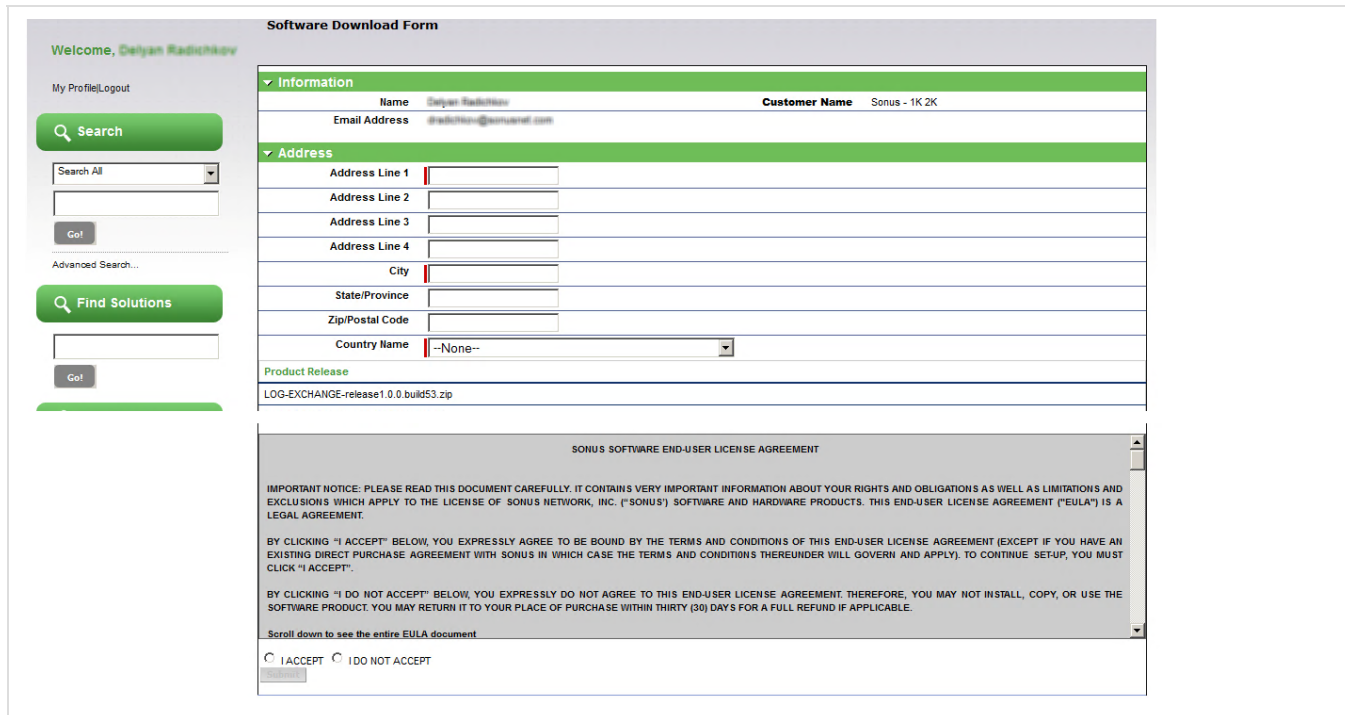
[Find a Channel Partner](#) | [More information on Partner programs](#)

## SBC Edge Bundle Download Procedure

1. Enter your Salesforce credentials.
2. Click **Login**.



3. Click the **Software Downloads** tab.
4. Select the desired bundle.
5. Click **Request Download**.



6. Complete the required fields on the Software Download Form.
7. Select the **I ACCEPT** option.
8. Click **Submit**.

Once your information has been vetted, you will receive an email with a direct link to the download.



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Sonus Services System <customersupport@sonusnet.com>

Download Available for Software Request #: SW-6349 - SBC1k2k\_2.2

To  Task/Item, Delven



Your software download request for SBC1k2k\_2.2 is available to download.

You can access the files here: <https://na8.salesforce.com/a10C0000004cYZX>

Please note the download links will only be valid for 48 hours.

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9. Follow click the link in the email, or copy and past it into the address bar of your browser.  
This leads you to the download page.