

Working with the Debug Facility



Usage Warning

This interface should only be used by service personnel or as directed by service personnel

The Sonus SBC 1000/2000's Debug Facility allows end-users to send troubleshooting and maintenance-related commands directly to the system, and view their responses. For example, some of these commands allow for:

- The retrieval of core dumps found on the system
- The ability to safely remove [USB flash drive from the front panel](#)

Accessing the Debug facility:

1. In the WebUI, click the **Diagnostics** tab.
2. In the left navigation pane, go to **Sonus TAC Troubleshooting> Debug Facility**.
3. For each Component/Subsystem, enter the command `help` for a list of the applicable commands.

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Debug Query

Component/Subsystem

Action Type

Command *

Debug Action Result

Debug Results

--- No Core/Crash Files Present ---

OK