

Sonus SBC 1000-2000 Documentation

User's Guide

The Sonus SBC 1000/2000 User's Guide is for system administrators, developers, testers - anyone who uses Sonus SBC 1000/2000. New to Sonus SBC 1000/2000? Start by exploring the User Interface. You may also find the Sonus SBC 1000/2000 Solution Base and FAQ & Best Practices articles useful.

- [Getting to Know the Sonus SBC 1000-2000](#)
- [Troubleshooting Sonus SBC 1000-2000](#)
- [Checking your System Information](#)
- [Configuring Your System](#)

The Log Exchange - LX debugging tool is available [here](#).

Installation Guide

The Sonus SBC 1000/2000 Installation Guide is for people who are installing Sonus SBC 1000/2000 for the first time. Check the requirements and supported platforms, then download and install Sonus SBC 1000/2000.

- [SBC 1000-2000 Requirements](#)
- [Installing the Sonus SBC 1000-2000 Hardware](#)
- [Running Initial Setup](#)
- [Running Easy Configuration Wizard](#)
- [Upgrading Sonus SBC 1000-2000](#)
- [Supported Platforms](#)

Upgrade Guide

The Upgrading Sonus SBC 1000-2000 is for people who are upgrading their version of Sonus SBC 1000/2000. Start by reading the latest [Release Notes](#) and version-specific Upgrade Guide for the version to which you are upgrading, then [download Sonus SBC 1000/2000](#) and follow the main Upgrade Guide.

Please Note: Instructions on the Upgrade to Skype for Business 2015 SBA, the Lync 2013 SBA on Windows 2012 R2, as well as the Downgrade to Lync 2010 SBA are found in [Upgrading Sonus SBC 1000-2000](#).

- [ASM Roll-up Update](#)
- [Downgrading \(rolling-back\) a Sonus SBC 1000-2000 Upgrade](#)

Developer Resources

These resources are for software developers who want to integrate, control, and maintain the Sonus SBC 1000/2000 through the REST Web Service. Take a look at the [Sonus SBC 1000-2000 API User's Guide](#) and the [API Reference Documentation](#).

- [Sonus SBC 1000-2000 API - Requirements](#)
- [Sonus SBC 1000-2000 API - Resource Design](#)
- [Sonus SBC 1000-2000 API - Authentication](#)
- [Sonus SBC 1000-2000 API - REST Samples](#)
- [Sonus SBC 1000-2000 API - Deployment Workflow](#)

FAQ and Best Practices

- [Administration FAQ](#)
- [Best Practices](#)
- [How Incoming Calls are Handled when Server is Unreachable](#)

Resources

- [Sonus SBC 1000-2000 Download Center](#)
- [SBC 1000-2000 Solution Base](#)
- [Terms and Conditions](#)
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- [Contacting Sonus](#)
- [Sonus SBC 1000-2000 Interface Card Shipping Policy](#)

Release Notes

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