


Changing the ASM Admin Password

 Not supported by SBC SWe Lite in this release.

 **Before you Begin**

This operation can only be performed when the [Sonus SBC 1000/2000 Communication service](#) becomes operational. In other words, only when a valid ASM IP address has been configured either via the [Initial Setup](#) or the [ASM IP Settings](#).

Sonus SBC 1000/2000 System Administrators can access the Application Solution Module (ASM) directly via [Remote Desktop](#). To do so they will need to login with username "Administrator" and the password defined below.

The ASM's Administrator password can be configured in two different ways:

- [Change the Admin Password to User Configured](#)
- [Change the Admin Password to System Generated](#)

 **Helpful Tips**

- This operation typically takes a few seconds to complete, and the password change takes immediate effect. Note that this operation does not affect a [domain-joined ASM](#) since the password is only for the local system administrator account.
- In some cases a domain-joined ASM (depending on the domain controller policies), will rename the administrator account. If this does occur these password change operations will fail, stating that it cannot find the administrator account. Remote Desktop access to the ASM will need to occur via a domain authorized account.

Change the Admin Password to User Configured

1. In the WebUI, click the **Settings** tab.
2. In the left navigation pane, go to **Application Solution Module > Change Admin Password**.
3. Select **User Configured** from the **Password Option** menu.

Figure 1: User Configured

Change Admin Password


Password Option

New Admin Password

Enter Password *

Confirm Password *

Current Activity Status


 Last Enable Service action successfully completed in **1 min, 20 secs.**
Additional Information: *Services successfully started (16).*

OK

4. Enter the desired Administrator Password
5. Click **OK**.

There will be a **Current Activity Status** dialog display indicating the progress and completion of the password change.

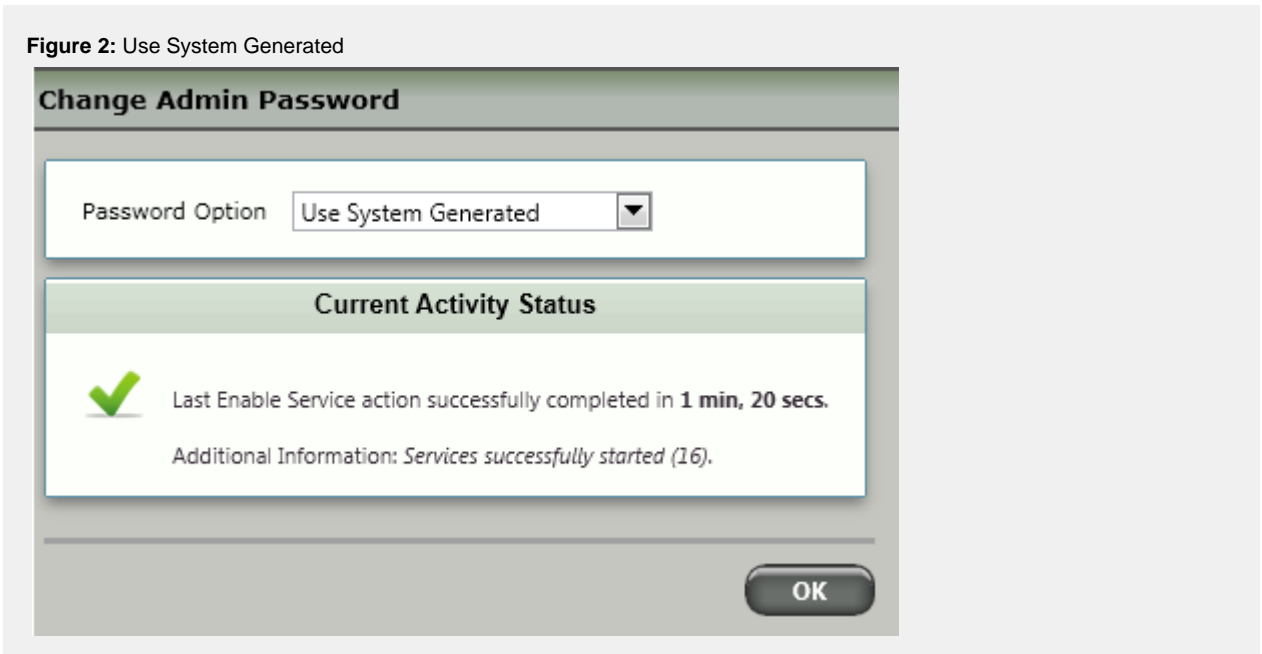
Change the Admin Password to System Generated

 The "Use System Generated" password option resets the ASM admin password to the factory system generated password. Once this is reset, change the password back using a user generated password. If required, please contact TAC for assistance on changing passwords.

It is useful to change the password to system generated if you want to remove local admin access to the device, or you are re-preparing the device from another deployment.

1. In the WebUI, click the **Settings** tab.
2. In the left navigation pane, go to **Application Solution Module > Change Admin Password**.
3. Select **Use System Generated** from the **Password Option** menu.

Figure 2: Use System Generated



4. Click **OK**.

There will be a **Current Activity Status** dialog display indicating the progress and completion of the password change.

