

Viewing Alarms and Events

The SBC Edge captures system-wide alarms and events which can be viewed (and [configurable](#)) directly from the WebUI. In addition to [logging](#), these alarms/events serve a very useful purpose when troubleshooting configuration issues or when diagnosing problems.



Accessing the Alarms View

1. In the WebUI, click the **Monitor** tab.
2. The **Alarm View** pane is located at the bottom of the screen.

Figure 1: Alarm View Pane



Condition	Severity	Source	Count	Last Occur	Ack
RADIUS Server Unreachable	Major	SBC:RAD:test-radius...	1	10/31/18 14:37:14.79	
SIP-TLS Client Handshake Failure	Minor	TLSProfile: 2:192.16...	1	10/02/18 14:56:32.600	
Signaling Group Taken out of Service	Critical	SG: 1	1	10/02/18 14:56:07.468	

3. In the row listing the alarm, click the arrow icon  or the popup icon .

Alarm Color Reference and Types




Active alarms are displayed with different colors based on the severity.

Severity Level	Color	Description
Critical	Red	This represents the highest severity an alarm can have and the system needs immediate attention.
Major	Orange	Alarm that has a significant impact on the system, for example: <i>Signaling group is down</i>
Minor	Yellow	Alarm that has a moderate impact on the system, for example: <i>AD caching failed</i>
Warning	Blue/Cyan	Lowest severity level of the alarm, for example: <i>Route temporarily disabled</i>


For more information about individual alarms and events, see the [Alarms and Events Reference](#).

Acting on Displayed Alarms

In the event of finding new alarms, address what is causing them by following these instructions:

1. In the WebUI, click the **Monitor** tab.
2. The **Alarm View** pane is located at the bottom of the screen.
3. In the list of alarms, select one or more alarms.
4. Click one of the icons above the list of alarms:
 -  - **Acknowledge** - Click this icon to indicate that corrective action is being taken by a system administrator.
 -  - **Unacknowledge** - Click this icon to indicate that this alarm is to be considered by a system administrator.
 -  - **Clear** - Click this icon to indicate that the alarm is resolved.

Changing the Refresh Rate

1. In the WebUI, click the **Monitor** tab.
2. The **Alarm View** pane is located at the bottom of the screen.
3. Click the **Properties**  icon.
4. In the **Refresh Interval** field, enter an interval in seconds (default is 60 seconds).
5. Click **OK**.