
Customer Portal and Partner Portal Login

Login to the **Customer Portal** for software downloads, logging trouble tickets, subscribing to alerts, and additional content.

Customer Portal Login

Clicking 'Login' will open in a new browser tab or window.



Access to Ribbon support portals and technical assistance centers is available to customers who have purchased maintenance and technical support services.

If you have purchased services and do not have a user name and password you may register here: [New User Registration](#)

For CRITICAL service events – Please use the contact information available on the [page](#).

Channel Partner Portal Login

Clicking 'Login' will open in a new browser tab or window.



Ribbon channel partners are a carefully selected and educated group of solution providers with the expertise needed to recommend, architect and deliver advanced Unified Communications solutions.

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Disclaimer: By using this system, you acknowledge that you are in compliance with your company's data protection policy and that by sharing data you are giving Ribbon Communications explicit permission to use such data in order to provide support to Ribbon products including potentially sharing data with necessary third parties.

Are you a Ribbon employee?

