
Customer Support

The Ribbon Support Portal includes support for product documentation and access to software, patches, tools, and services.

From the Ribbon Support Portal, https://rbbn.force.com/Support/CC_Home, you can login to access the following content:

- Customer-case information.
- Knowledge-based articles for tools and products.
- Announcements for Sonus products.
- Product software and patch downloads that correspond to your login credentials.
- Tools and services for your products.



Attention

For login help or critical issues, go to the Customer Support Portal at ribboncommunications.com/services/ribbon-support-portal-login. You can access immediate customer support numbers or log in for a list of global technical support contacts.